

# Appendix K

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Cumulative Statistics on  
Exceedances, Complaints,  
Notifications of Summons and  
Successful Prosecutions

**Table K-1 Environmental Complaints Log**

Complaint Log No.	Date of Complaint	Received From	Received By	Nature of Complaint	Investigation/Mitigation Action	Status
EC174_CKRCT20230802_700	2 August 2023	1823	The Contractor & Engineer	Construction Noise	<p>A complaint was referred by 1823 on 2 August 2023 about the noise nuisance generated from the breaking works at HMT construction site on 27 July 2023. He/she complained about insufficient mitigation measures on noise isolation and the noise nuisance affect the nearby public and office.</p> <p>According to the information from the Contractor, breaking on surface was conducted at daytime on 27 July 2023 from 07:00 hours – 19:00 hours, no breaking was conducted at nighttime on the same day. This activity was conducted in accordance with the requirement set out in the Technical Memorandum of Environmental Impact Assessment Ordinance (EIAO-TM). The mitigation measures including the use of QPME and movable noise barrier at ground surface were implemented following the approved CNMMP (Rev. H).</p>	Investigation report was finalized on 10 August 2023.

Complaint Log No.	Date of Complaint	Received From	Received By	Nature of Complaint	Investigation/Mitigation Action	Status
					<p>ET conducted construction noise monitoring (Leq (30 min)) at the monitoring location, SKH Tsoi Kung Po Secondary School (M-N3), in July 2023, in accordance with the requirement set out in the EM&amp;A Manual. The noise monitoring results carried out in July 2023 complied with the noise criteria stipulated in EIAO-TM.</p> <p>To further minimize the noise impact, the following actions were taken by the Contractor:</p> <p>The breaker head was wrapped with noise isolation material to minimize the noise nuisance.</p> <p>The mitigation measures including the use of QPME and movable noise barrier at ground surface were implemented following the approved CNMMP (Rev. H), additional noise barriers will be provided if needed.</p> <p>In addition, Resident Site Staff (RSS) of the Project will supervise the site</p>	

Complaint Log No.	Date of Complaint	Received From	Received By	Nature of Complaint	Investigation/Mitigation Action	Status
					<p>work activities and the implementation of noise mitigation measures will be audited by ET and RSS.</p> <p>The Contractor was suggested to maintain good relationship with the nearby sensitive receivers/ stakeholders which may be affected by the construction works such as providing better/ more detailed information of the work nature and inform in advance of the noisy works to the nearby residents.</p>	

**Table K-2 Cumulative Statistics on Complaints, Notifications of Summons and Successful Prosecutions and Public Engagement Activities**

Reporting Period	Complaints	Notifications of Summons and Prosecutions	Public Engagement Activities
This Month	1	0	0
Cumulative Project-to-Date	175	0	0

**Table K-3 Cumulative Statistics on Monitoring Exceedance**

Monitoring Parameter	Month/Year	No. of Exceedance	
		Action	Limit
1-hour TSP	No. of Exceedance This Month	0	0
	Cumulative Project-to-Date	0	0
24-hour TSP	No. of Exceedance This Month	0	0
	Cumulative Project-to-Date	0	0
Noise (LAeq (30min))	No. of Exceedance This Month	1	0
	Cumulative Project-to-Date	143	0